



04-15

**OFFICE OF THE COUNTY EXECUTIVE  
ALL-EMPLOYEES MEMORANDUM**

**DATE:** March 3, 2015

**EMPLOYEE MEDICAL HEALTH PLAN OF SUFFOLK COUNTY (EMHP)**

**IMPORTANT INFORMATION REGARDING THE  
CYBER-ATTACK ON ANTHEM, INC.  
(Parent company of Empire BlueCross BlueShield)**

As you may already be aware, Anthem, Inc., the parent company of Empire BlueCross BlueShield (EBCBS), EMHP's hospital and medical administrator, was the victim of a highly-sophisticated cyber-attack. We have been informed by Anthem that its member data was accessed, which include EMHP members both current and former. The information obtained through this unauthorized cyber-attack includes names, birthdates, member identification and/or Social Security numbers, street addresses, and email addresses.

Anthem, Inc. has created a dedicated website ([www.AnthemFacts.com](http://www.AnthemFacts.com)), where members can access up-to-date information including frequently asked questions. This website will continually be updated with the latest facts. In addition, Anthem has also created a dedicated toll-free hotline for those members who do not have access to a computer and have questions related to this incident. The hotline number is 1-877-263-7995.

Some important facts:

- Anthem (EBCBS) will not be making any outbound calls to members regarding the cyber-attack.
- Current and Former Members and dependents, who have provided an e-mail address to EBCBS, will receive an e-mail. This e-mail's subject line will be "Important Message From Anthem, Inc." and will direct you to visit [www.AnthemFacts.com](http://www.AnthemFacts.com) to sign up for credit protection services.
- Current and Former Members and dependents will receive notice via U.S. Postal mail which will advise them of the credit procession services being offered by AllClear ID.
- Current and Former Members and dependents may register for two-years of **FREE** credit protection and identity repair services through AllClear ID by accessing [www.AnthemFacts.com](http://www.AnthemFacts.com). You may also enroll in the **FREE** Credit protection from AllClear ID by calling 1-877-263-7995.

  
**JENNIFER K. McNAMARA, ESQ.**  
Director of Labor Relations

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One copy per employee